

Appendix 4

Headline 6th Month Progress Report – Commissioning Cycle 2

Organisation & value of 2 year contract	Outcomes purchased	6 th Month Contract Target(s)	6 th Month Progress
Home Start: £30,000	To provide practical family support: Improved parenting skills, improved aspirations of families, parents and children and improvised resilience in families.	15 new families supported in their home environment (referred by Families First LST)	33 referrals from start of contract. Work with 10 families now completed (verification of families underway)
Tamworth CAB: £120,000	To provide debt and general advice: Delivering debt advice, maximising income opportunities, improving health and well-being through advice and enhancing advice available.	3,250 individual client face to face advice contacts 1,250 telephone advice calls 17 clients prepared for hearings/tribunals/courts	4,772 face to face client contacts 1,242 telephone advice calls 88 clients prepared for hearings/tribunals/courts
Tamworth Cab: £30,000	To help prevent homelessness: Reduce the number of people losing their tenancies, give support, guidance and information to maintain housing, help to improve the health and well-being of residents through good advice	No targets set	103 Referrals to the service 75 people seen by the Court Desk and Debt Advice Service Homelessness prevented in 95% of these cases The Tenancy Sustainment Service provided 66 pieces of advice to people
Business Development Services Ltd: £80,000	For infrastructure support to business and third sector: Create an environment for innovative businesses, encouraging entrepreneurial activity and organisational stability and encourage job creation.	75 separate organisations in receipt of telephone and email support 65 support visits to organisations 37 first time volunteers place within organisations £50,000 external funding brought into Tamworth 10 new jobs created	80 organisations 58 support visits 42 first time volunteers £44,230 external funding brought into Tamworth 12 new jobs created

Samaritans: £14,000	To support vulnerable people: Improve mental health and well-being, reduce the number of vulnerable people experiencing mental health issues and reduce the risk of self-harm or suicide.	4,500 client contacts received per annum recorded by contact type ie telephone, email, face to face and reason for contact where possible	5,662 client contacts Continuing to develop outreach programme and new publicity material now available in all GP surgeries
Home Start: £18,000	To maximise income: Help families increase their income and manage money more effectively, increase grant checks for families, share good practices and case studies with others.	250 completed benefits checks 75 completed grant applications	289 completed benefits checks 91 helped to access grants including SCC crisis team and food bank voucher
Shopmobility: £10,000	To help residents retain independence: To provide mobility aids, to enable people with temporary or permanent physical impairment to continue shopping in the town centre and Ventura Park, give advice on the most appropriate equipment to customers.		
Wild About Tamworth: £30,000	To increase involvement and environmental awareness of local people through volunteer/community groups, coordinate local nature reserves management and other relevant open space, support the maintenance of sites, including the development of community groups and to provide educational awareness	To engage with 160 volunteers per month. Number of children receiving environmental education 450 pa; 37 per month	Total volunteers this quarter: 181 Equivalent number of days' work: 131 Cumulative number of volunteers 366 Total number of children receiving environmental education this quarter 60, cumulative to date 292

More detailed performance data is available on Co-valent.